

### **Answers to Question for DCRB-16-017**

- 1) Is there an incumbent currently performing the work? If Yes, are they eligible to bid?
  - a. We currently do not have an incumbent.
  
- 2) The Government did not specify estimated number of hours, besides 40 hours per week. Would the Government please share the total number of hours we should estimate in our price proposal or should we only submit an hourly rate?
  - a. The estimated total number of hours including 40 hours per week and on call support hours shall not exceed 3000 hours.
  
- 3) The requirement states “On-call support outside of working hours for 7 days per month”. Does the resource need to be available physically to come on-site? Or phone/email suffices?
  - a. The resource shall be physically on-site but On-call support shall be off-site after business hours on weekdays and on weekends. On call support may require a site visit, based on the nature of the incident.
  
- 4) Also, are the 7 days per month considered weekends or weekdays or both?
  - a. Both.
  
- 5) For the proposal submission, are proposals due by e-mail at 5:00pm Eastern time on Friday April 25th, 2016?
  - a. Yes.
  
- 6) What is the estimated date of award?
  - a. We do not have an estimate. The date of award depends on many factors.