

KNOW BEFORE YOU GO

Prior to visiting a DC DMV Service Center, visit the agency's website and use the Document Verification Guide to know what documents you need to complete your transaction successfully. It will prevent you from making unnecessary trips to DC DMV. The Document Verification Guide is online at <http://dmv.dc.gov/page/document-verification-guide>. The new credential will be phased in over the next eight years as you renew.

• UPDATE ADDRESS

When you move, you are required to notify DC DMV of your current address within five days. Use DC DMV's online services to update your address at <http://dmv.dc.gov/node/152582>. You may also update your address through the mail. Use the Document Verification Guide to confirm the requirements for proof of residency and mail it along with the required fees to:

DC DMV
Attn: Change of Address
PO Box 90120
Washington, DC 20090

• ORGAN DONOR

If you have chosen to be an organ donor, your credential will have a double heart symbol.

• VETERAN INDICATOR

Starting November 26, 2013, veterans who provide DC DMV with the required documentation can have VETERAN embedded on their credential.

SERVICE CENTER LOCATIONS

PENN BRANCH SERVICE CENTER

Penn Branch Shopping Center
3220 Pennsylvania Avenue, SE
Washington, DC 20020
Hours: Tuesday - Saturday, 8:15am - 4pm
Knowledge Exams: 8:15am - 3pm

RHODE ISLAND SERVICE CENTER

2350 Washington Place, NE (Located in Rhode Island Row)
Suite 112N
Washington, DC 20018
Hours: Tuesday - Saturday, 8:15am - 4pm
Knowledge Exams: 8:15am - 3pm

SOUTHWEST SERVICE CENTER

95 M Street, SW
Washington, DC 20024
Hours: Tuesday - Saturday, 8:15am - 4pm
Knowledge Exams: 8:15am - 3pm

ROAD TEST and CDL OFFICE ONLY

1205 Brentwood Road, NE
Washington, DC 20018
Hours: Tuesday - Saturday, 8:15am - 4pm
(Road tests are only by appointment)
Knowledge Exams: 8:15am - 2pm

OPENING IN 2014

GEORGETOWN PARK MALL SERVICE CENTER



@dcdmv



dcdmv

DC Department of Motor Vehicles
District of Columbia Government
PO Box 90120 | Washington, DC 20090

<http://dmv.dc.gov> | dmv@dc.gov

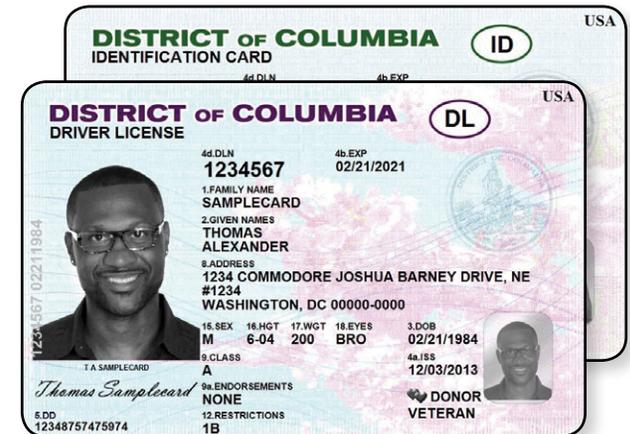
311 or (202) 737-4404, The Citywide Call Center

September 2013

DISTRICT OF COLUMBIA

NEW DRIVER LICENSE NEW IDENTIFICATION CARD NEW ISSUANCE PROCESS

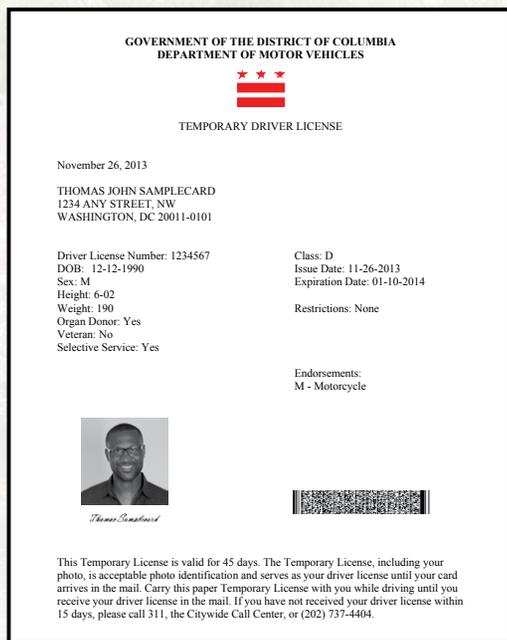
dmv.dc.gov



NEW CENTRAL ISSUANCE PROCESS

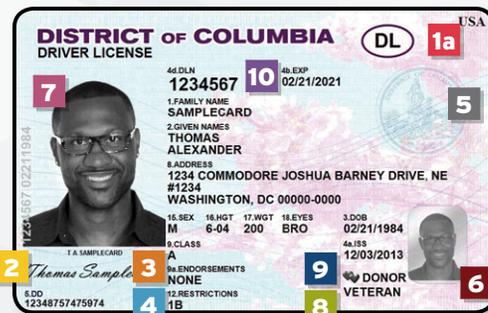
Effective November 26, 2013, the District of Columbia Department of Motor Vehicles (DC DMV) is moving to a new driver license and identification card design, as well as a central issuance process. DC DMV licenses and identification cards will no longer be issued over the counter. You will receive a temporary license or identification card valid for 45 days, and the new credential will be mailed to you. DC DMV will not mail to PO Boxes. The new DC DMV driver license or identification card should arrive in approximately two weeks. The new card design and central issuance process, a motor vehicle industry best practice, will decrease fraud.

TEMPORARY DRIVER LICENSE

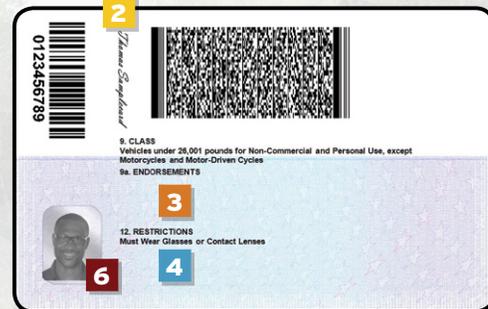


NEW DRIVER LICENSE and IDENTIFICATION CARD FEATURES

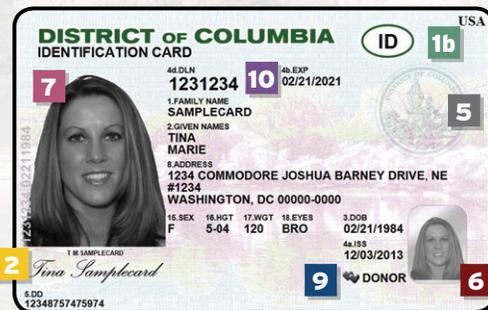
DRIVER LICENSE FRONT



DRIVER LICENSE and IDENTIFICATION CARD BACK



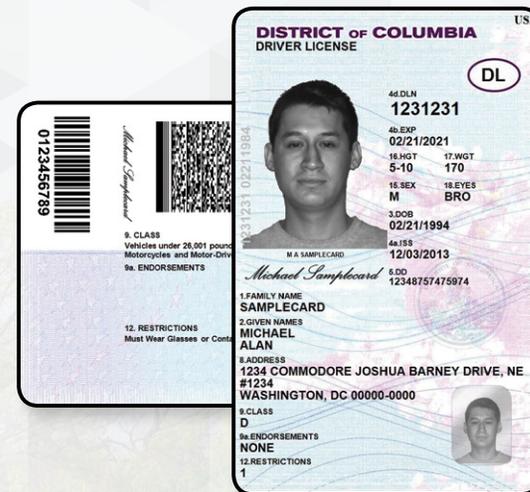
IDENTIFICATION CARD FRONT



UNDER 21 VERTICAL FORMAT

Vertical format denotes cardholder is under 21 years old.

UNDER 21 DRIVER LICENSE



UNDER 21 IDENTIFICATION CARD



FEATURES

Type of credential noted at the top as DRIVER LICENSE or IDENTIFICATION CARD.

- 1a** Purple and DL in oval indicate driver license
- 1b** Green and ID in oval indicate identification card

- 2** Signature
- 3** Endorsements
- 4** Restrictions
- 5** District of Columbia Seal
- 6** Ghost photo
- 7** Primary photo

- 8** Veteran identifier
- 9** Organ donor symbol
- 10** Expiration date