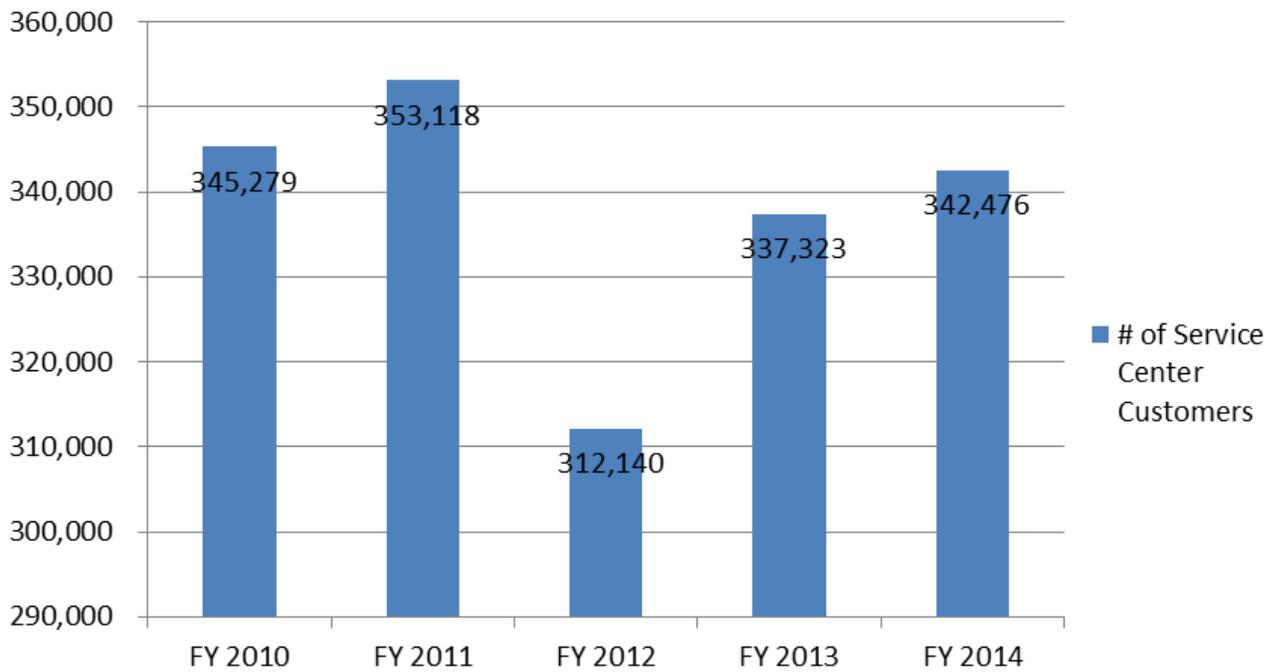
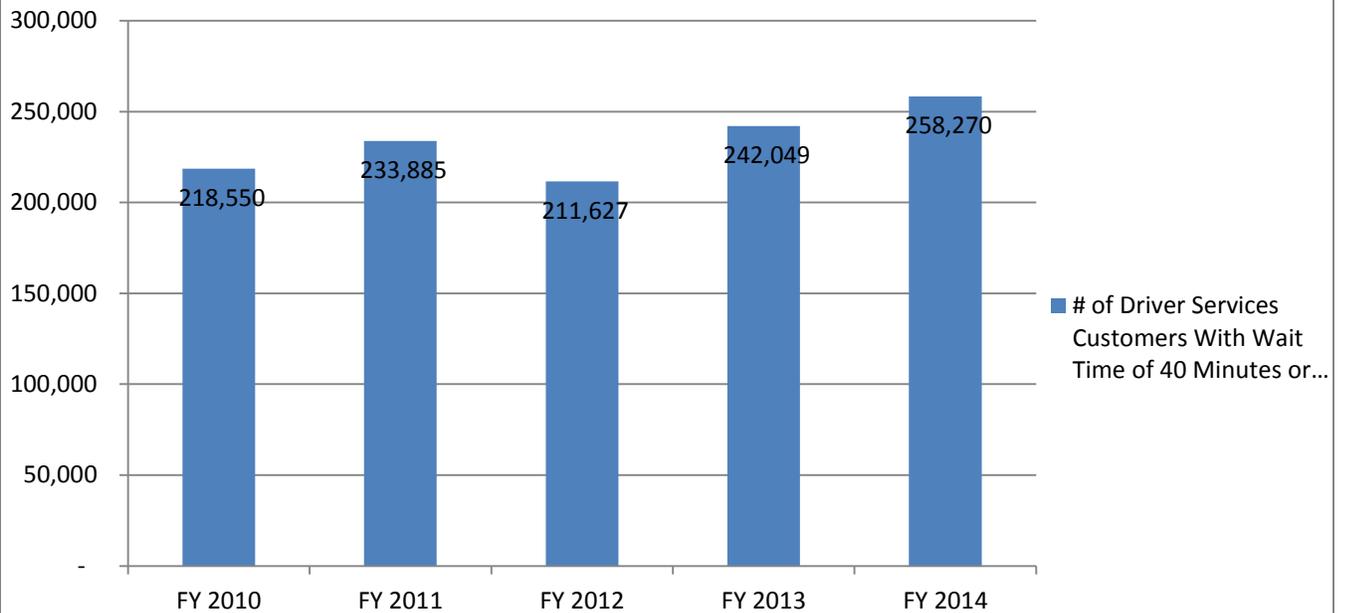


of Service Center Customers



of Driver Services Customers With Wait Time of 40 Minutes or Less



Average Service Center Customer Wait Time in Minutes

