



PRESS RELEASE

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DC DMV Now Offering Renewal Reminders via Text Message

(WASHINGTON, DC) – The [DC Department of Motor Vehicles](#) (DC DMV) understands that improving the customer experience goes hand-in-hand with technological upgrades. Today, the agency announces that customers now have the option to receive renewal reminders via text message for the following:

- Driver License
- ID Card
- Vehicle Registration
- Inspection

Previously, customers only received renewal notices via email and mailed paper notices.

Text reminders will be sent 60 days prior to expiration and again within 30 days of expiration if the customer has not yet renewed. DC DMV will continue to send email reminders and paper notices 60 and 10 days prior to expiration, respectively.

Customers currently in our database who have provided a cell phone number have received an initial text message notifying them of the new service. New customers who provide a cell phone number will also receive the option to utilize this service. All customers may opt-out of the service at any time.

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The District Department of Motor Vehicles promotes the safe operation of motor vehicles and public safety while providing outstanding customer service. For more information, visit dmv.dc.gov. Like DC DMV on [Facebook](#), and follow us on [Twitter](#).